

## Terms of Use for the "Cheapest Surf and Call - 10 GB and 200 mins" product for Tele2 prepaid users

1. By activating the SIM card included with the "Cheapest Surf and Call - 10 GB and 200 min" product (hereinafter: the Product), the Tele2 prepaid user (hereinafter: the User) accepts these Terms of Use for the "Cheapest Surf and Call - 10 GB to 200 mins" product for Tele2 prepaid users.
2. The starter plan on the SIM card is the International tariff (hereinafter: the Tariff). All benefits of the Tariff are defined by the current Tele2 price list. The validity of the SIM card after activation is 90 days.
3. The initial credit on the SIM card included with the Product that the Customer buys at Tele2 point of sales or at Tele2 partners' point of sales is 10 kn. The package includes 10 GB of data that the User can use within Croatia and 200 minutes towards all networks in Croatia. Packages are deactivated 30th day from the activation.
4. The initial amount of data on the SIM card included with the Product that the User receives at no charge during the street sampling of the SIM card with the Product is 100 MB. By topping their credit up with a minimum of 55 kuna (the 'Pedesetica' credit voucher), the User activates 10 GB package on the SIM card that the User can use within Croatia, and 200 minutes towards all networks in Croatia and 10 bonus kn. Packages are deactivated 30th day from the activation.
5. Bonus kunas can be spent for calls towards all networks in Croatia, call set up fee towards all networks in Croatia, SMS towards all networks in Croatia, MMS towards all networks in Croatia and data traffic while in Croatia. Bonus kuna cannot be spend on international calls and SMS, roaming, purchase of any type of additional data, minutes and/or SMS packages, SMS parking service or any other VAS.
6. From 17<sup>th</sup> of June 2017 it is no longer possible to use roaming services while on the Tariff. The Tariff's users may switch their plan to one which includes roaming services.
7. The balance and validity of the package referred to in Articles 3 and 4 can be verified by dialing
  - a. \*150# and the call key, then 5 for bonus kunas
  - b. \*150# and the call key, then 1 for minutes
  - c. \*150# and the call key, then 4 for MB
8. Call duration is limited to 60 minutes, after which the call is automatically disconnected.
9. All Users of the Tariff can activate an additional 10 GB package and 200 minutes towards all networks in Croatia by texting PAKET to 13999. The validity of the additional package is 30 days and it will not be automatically reactivated. The package can be activated only once per user number. The additional package is added to the basic package if the basic package is still active.

10. Calls and text messages towards value-added service numbers are not possible. The User can activate data packages, text options and use the text message parking payment service (SMS parking).
11. If Tele2 notices any unusual and/or excessive use of the Tariff for which there is reasonable suspicion of unauthorized use or abuse of Tele2 services, including unusually large traffic to networks offering services that enable the call recipient to receive bonus amounts based on incoming traffic and/or a large disproportion between outbound traffic to such networks and incoming traffic, and/or a suspicion of unauthorized use or abuse of Tele2 services in the event of use of the service for the purpose of direct advertising and/or sales of services and/or goods belonging to the Subscriber or third parties (including, but not limited to, the use of Tele2 services for unwanted electronic communications), Tele2 has the right to deactivate the user's Tariff and activate the tariff Osnovna charged at the rates defined by the Tele2 price list. Prior to activation of the tariff Osnovna, the User will receive a text message informing him of the above. In the event that the User does not wish to proceed with using the tariff Osnovna, the User may terminate the subscription in accordance with General Terms and Conditions. The User accepts the Terms of Use for the tariff Osnovna with their first call or sending of a text message or by using data traffic, following their receipt of the text message informing them of the activation of the Basic Plan.
12. Tele2 is not liable should any of the services included in the plan not be available to the user at all times.
13. In cases not resolved or regulated by these Terms of Use, Tele2 General Terms and Conditions shall apply as deemed appropriate, as well as other Tele2 Special Terms and/or specifications for services that the User avails of.
14. Tele2 reserves the right to modify these Terms of Use, of which the User shall be notified via the Tele2 web site or in another appropriate manner.

These Terms of Use apply as of 23.11.2017.